



## How to request an item on the new MNLINK

1. Go to [mmlink.org](http://mmlink.org), pick your library system, and log in with your barcode and PIN

Login

Select Institution  
Hennepin County Library

Library Barcode:

PIN/Password:

Login

2. Search for an item


A screenshot of the MNLINK website's search interface. The top navigation bar includes the MNLINK logo, "Your Account", "Log Out", "MNLINK Helpdesk", and "Language". The main search area has a search bar containing "Cooking from the heart", a dropdown menu set to "All Fields", a "Find" button, and an "Advanced" link.

3. Click the Request button, either from the main display page or the full record

1 **Cooking from the heart : my favorite lessons learned along the way /** [★ Save to List](#)  
by Besh, John  
Kansas, Missouri : Andrews McMeel, 2013  
**Description:** xi, 308 p.  
**Located:**  
✓ Hennepin County Library  
✓ Rochester Public Library  
✓ Southeastern Libraries Cooperating (SELCO)  
✓ Saint Paul Public Library  
✓ Great River Regional Library  
✓ Dakota County Library  
[Book](#)

[Request](#)

4. In the Confirm Request box, choose the pick up location. This information is required; other information is optional.

**Confirm request** 

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**Cooking from the heart : my favorite lessons learned along the way (book)**  
By Besh, John. Published 2013. ISBN 1449430562.

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Pick up location  \*  
Volume   
Patron notes

**Confirm request**

5. The Request Sent box confirms your request. Your local library will notify you when your requested item is available.

 **Request sent** 

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**Cooking from the heart : my favorite lessons learned along the way**  
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Pick up location **Northeast**

**Q. What do I do if I forgot my PIN?**

A. Your PIN is the password or passcode you set up at the time of your library registration. Contact your library if you need assistance resetting your PIN.

**Q. Do I have to log in before searching MNLINK?**

A. No, you can still search MNLINK without logging in. When clicking the Request button, the system will take you to the login screen. You will then need to click the Request button again to complete your request.

**Q. Why am I limited to fewer requests than before?**

A. In order to help the transition go smoothly, your library may have temporarily limited the number of new requests.